

Help Lines

<u>SOS</u>	
Police	100
Fire	101
Ambulance	102
Accident/Trauma Service	1099 / 1199
Burns	26168336
Police for Physical assault	1091 / 1191
Cooking Gas Leakage:	23543807; 22201615; 22968667
	26174488; 26175544; 254116328
Weather	1717
AIDS Control	1197
Child Care	1198

<u>Hotels</u>	
Name	Phone Number
Ambassador	24632611/44
Ashoka	26110101
Hayat	26791234/26702314
Holiday Inn	23411234
Imperial	41112000
Janpath	41501234
Maidens	23975464
Marriot	42661122
Maurya	26112233
Lee Meridian	23710101/23716999

Oberoï	24363030
Samrat	26110606
Shangrilla	23344422/23368926
Taj Mansing	23026162
Taj Palace	26110202
Vikram	26436451
Park (C.P.)	41223344
Park (Royal)	41331700
India Habitat Centre	24682001/2
India International Centre	24610437/24634225
Claridges	23010211/4627
NIKKO	42500200

<u>Tourist Services</u>	
Name and Address	Phone Number
India Tourism Development Corp	23719039
Tourist Information Service	1363
Transport Arrangements	23320331/2336
Tours Department	23748115; 23748164/65
State Tourism Departments	
Delhi	23363607; 23365358
Haryana	23324910; 23324911
Himachal Pradesh	23325320; 23324764
Punjab	23343055
Rajasthan	23383837; 23389525
Uttar Pradesh	23711296; 23322251
Uttranchal	23350481
Dial a Car – 24 Hours	

RACE, Karol Bagh, New Delhi	23676767
(Call 930 from the AIRTEL)	
BITEK Helpline Services,	
19 Rajendra Palace, Delhi-8	25826161; 25766718/19
Dial A Cab – 24 Hours	
Dial-a-Cab/Car Helpline	1920; 1929; 1922; 1923

<u>Airline Enquiry</u>	
<u>Domestic</u>	
Name	Phone Number
Domestic airport Terminal	25696535; 25665121
Private Airlines Terminal	25665126
Indian Airlines General Enquiry	140
Booking	141
Arrivals / Departure	142 / 143
Jet Airways	25665404/5234; 26853700; 23295204/406;
Sahara	25665875; 23352773;
Pawan Hans	24615711
Air Deccan	25674683; 25674749
Jagson Airlines	55515132

<u>International</u>	
International Terminal	25652011/21/50
Air India General	23731225 25696621
Booking	23736446-4
Arrivals / Departure	144 / 145
Airport Authority of India	25696351, 25696352
Aeroflot Airlines	25653510, 25653730

Aerosvit Airlines	30959843; 23711264
Afghanistan Airlines	26877808, 26877809
Air Canada	25656431, 25656421
Air Canada City Office	51528181, 51527894
Air France Airport	25652276, 25652099
Air France Reservation	23466262, 23716259
Air India	23731225, 23351364
Air Lanka	25652957, 25654733
Air Mauritius	25654674, 25654675
Air New Zealand	23713366, 23712266
Air Seychelles	23411953, 23416593
Air Ukraine	25654438, 25653046
Alitalia Airlines	25652475, 25653430
Alliance Airlines	25672199, 25672730
American Airlines	23419944, 23415284
Ansett Australia	23713366, 23712766
Armenia Airlines	23314796, 23314929
Asiana Airlines	23315631/32
Austrain Airways	25654222, 25654233
Azerbaijan Airlines	25656111, 25656333
Bhutan Airlines	25653207, 25653147
Biman Bangladesh Airway	51519223, 51519224
British Airways	25652077, 25652078
Cathay Pacific Airways	23321286, 23323332
China Airlines	23327131, 23324078
Continental Airlines	23723859, 23723860
Cosmic Airlines	51642976, 51642977
Delta Airlines	23352257, 23323512
Egypt Airlines	23731896, 23315159

Emirates Airlines	25654939, 25654940
Ethiopia Airlines	23312302, 23312303
Ethihad Airways	51528610
Eva Airlines	25653915, 25653916
Gulf Air	25652065, 25652981
Israel Airlines	23357965, 23357966
Japan Airlines	22324922
KLM Royal Dutch	25652715, 25652717
Kenya Airways	23766248, 23766249
Korean Airways	25654948, 25655649
Kuwait Airways	25652295, 25653281
Kyrghyztan Airlines	25654362, 25654855
Lufthansa Airlines	25654000, 25652843
Malaysia Airlines	25652395, 25653772
Maesco Airlines	25652955
Myanmar Airways	25654555, 25654666
Pakistan IntI. Airlines	25652841, 23737791
Qantas Airways	23312445, 23321348
Royal Airways	25674036, 25673302
Royal Jordanian Airlines	25654136, 25652478
Royal Nepal Airlines	23320817, 23713058
SAS Airlines	23738789
Saudia Arabian Airlines	25652913, 25696279
Scandinavian Airlines	23352299, 23738789
Singapore Airlines	23352572, 23324442
Slovakian Airlines	51511946,
South African Airlines	23354422, 23354423
Swiss Airlines	23415000,, 23412929,
Syrian Arab Airlines	23738938 23738939

Tajikistan Airlines	51451386
Thai Airways	25652796, 25652413
Turkish Airlines	51520790-0794
Turkmenistan Airlines	25654438, 25653046
United Airlines	23353377, 23356081
Uzbekistan Airways	25654201, 25652484
Varig Airlines	23713366, 23712266
Vietnam Airlines	23730381, 23737453
Virgin Atlantic Airways	25655747, 25655748
White Line Airways	23589909, 23585244
World Connect	23730381, 23730390
Zambia Airways	23325521, 23721087

<u>Railway Enquiry</u>	
<u>ONLINE RESERVATION</u>	
Name	Phone Number
General Enquiry	131; 23366177; 23366101
Reservation Enquiry	8787; 23348686; 1345
Reservation Status	1330; 1335;
Arrival from South	1334
Departure for South	1339
Arrival from North	1331
Departure for North	1336
Arrival form East	1332
Departure for East	1337
Arrival from West	1333
Departure for West	1338

<u>Bus Services</u>	
<u>Delhi Transport Corporation (Local):</u>	
Head Office	23354518
Pragati Maidan	23371745
Inter State Transport Bus Terminus	
Name	Phone Number
Kashmiri Gate Terminus	22960290; 22968836
Sarai Kale Khan Terminus	24698343; 24638092
Anand Vihar Terminus	22148097
<u>State Transport Corporations (Inter-State):</u>	
Name	Phone Number
Delhi Transport Corp (DTC)	22968836
UP Roadways	22968709
Haryana Roadways	22961262
Punjab Roadways	22967892
Himachal Roadways	22966725
Rajasthan Roadways	22919537
J&K Roadways	23324511

<u>Cinema Halls</u>	
Name	Telephone Number
Amba	23826000
Alpna	27413104
Batra	27654202
Chanakya	24670423
Delite	23272903

Filmistan	23673120
Fun-Cinema	95120-4040404
Galaxie	51662246
Golcha	23265192
JanakComplex	25551115
Liberty	28711800
Milan	25101014
Movie Palace	95120-2625502
Odeon	41517899
Paras	26432842
Rachna	25713586
Regal	23362245
Samrat	55440061
Sangam	26183355
Sapna	26430405
Satyam Complexes	25893322
Shiela	23528299
PVR Saket	26865999
PVR Priya	26140048
Rivoli	23362227
Eros	24311784
Shakuntalam (Pragati Maidan)	23370402/23371491
PVR-Plaza	23322784

Telephone / Mobile Services	
Name	Telephone Number
Telephone Enquiry	
Delhi	197
Faridabad	951235281001

Noida	951204511000
Gaziabad	951204711115
Local Assistance	199
Fault Repair	Exchange code+2198
Computerised No. Check	
English	1952
Hindi	1951
Trunk Booking (National)	180
Booking (International)	186
Complaints	198
Billing Enquiry & Complaints	1662
Morning Alarm	116+Time
Mobile Services(Customer Care)	
Airtel	98100 12345
Hutch	98110 98110
Idea	2222

<u>Main Post Offices</u>	
Name	Phone Number
GPO Delhi	22965118
GPO New Delhi	23364111
Eastern Court	23321878
Parliament Street	23715605
Foreign PO	23233304

<u>Consumer Help Lines</u>		
Name	Telephone Number	Remarks
Airtel Customer Care	9810198101 / 9810012345	

Amtrex Hitachi Customer Care	39898919	
Benq India Helpline	1600 220 808	Toll Free.
Blue Star Customer Care	51494000	
BSES Ltd	52895555 / 5289 5556	
Canon Customer Care.	1600 345 3366	Toll Free
Dell Customer Care	1600 425 8046	Toll Free.
Eureka Forbes Helpline	39883333	
General Motors Helpline	9871433000	
Godrej Customer Care	1600 22 5511	
HCL Customer Care	1600 180 8080	Toll Free.
Hewlett Packard Customer Care	1600 425 4999	Toll Free
Hutch Customer Care	9811098110	
Idea Customer Care	9891012345	
Maruti Help Line	1600 111 515	Toll Free
Mercedes Benz Helpline	9810272626	
Motorola Customer Care	26325091	
MTNL Customer Care	1500	Toll Free No.
Nokia Helpline Toll Free	1600 425 3388	Toll Free No.
Onida Customer Care	39889000	
LG Customer Care	39010909 / 26145000	
Panasonic Customer Care	55404111	
Reliance Customer Care	30333333	Reliance phone only
Samsung Customer Care	52528282	
Tata Indicom Care	55550121/ 55558282	
Touchtel Customer Care	41612345	
Whirlpool Customer Care	41666333	

<u>Media</u>	
Name	Phone Number

Press Trust of India	23716621-24
The Pioneer	23755271-74
United News of India	23711700
Univarta	23718864; 23719417
Response	23317750
Aaj Tak/ business Today	23684878/88
India Today/Business Today	23315801/101-04
National News Service	23980215; 23912620
National Herald	23313458; 23315950/8365
Organiser	23617341
Outlook	26191421
Panchjanya	23542142;14244
Business India	26851256
Financial Express	23702100
Indian Express	23702100
Jansatta	23702100
The Hindustan times	23704666; 23361234
Hindustan	23704630
The Statesman	23315911/2152
The Times of India	23312271
The Economic Times	23492057/162
Sandhya Times	23492162

<u>Police Stations</u>	
<u>Centralised Numbers</u>	
Missing Persons Squad	23276300; 23231048
Vigilance	03319922
Anti Corruption Bureau	23962201 Extn 6575; 23890019
Drugs & Narcotic Cell	23237799

ACP HQ Crime	23328081
<u>New Delhi District</u>	
Station Name	Phone Number
Sansad Marg	23361100/4331/4712
Mandir Marg	23366730, 23364100
Tughlaq Road	23014878
Tilak Marg	23382100

<u>Fire Services</u>	
Name	Phone Number
Fire Services Officer	23314000
Head Quarter	23312222-24; 23312235-36

<u>Women's Empowerment</u>
Anti-Dowry Cell
Kasturba Gandhi Road, Canning Lane, New Delhi-110001
23384904; 23382687
All India Women's Conference
6-Bhagwan Dass Road, New delhi-110001
23389680; 23389314; 23381165
Arya Kanya Sadan
1488-Patadi House, Daryaganj, New Delhi – 110002
23279593; 23260428; 23272084

Delhi Mahila Kalyan Samiti	
48, Institutional Area(Hny. Sect.), Near D-Block, Janakpuri, Delhi- 110058	
25552851	
Indian Widows Welfare Association	
Plot-1, Near Dilli Ghat Bazar, West Kidwi Nagar, New Delhi-110023	
26872892	
Bhartiya Mahila Samaj	
C-160, Dayanand Colony, Lajpat Nagar IV, New Delhi-110024	
26415071	
War Widows Association	
18/1, Aruna Asaf Ali Marg, Qutub Institutional Area, New Delhi-110067	
26965825/494	
Shakti Shalini	
J-13, Jangpura Extn, New Delhi-110014	
24312483; 24310741	
Bhartiya Patita Uddhar Sabha	
WZ-10(22), Raja Garden, Najafgarh Road, New Delhi-110015	
25455999; 25121316; 25122329	

Round The Clock Medical Stores

Name	Phone Number
AIIMS	

Ansari Nagar	
New Delhi-110029	26864851
Bara Hindu Rao Hospital	
Subzi Mandi	
New Delhi-110007	22932362
Batra Hospital	
1 Tughlabad Institutional Area	
Mehrauli Badarpur Road	
New Delhi-62	26987485- 86
26983747	
Dr. Ram Manohar Lohia Hospital	
Baba Kharak Singh Marg	
Near Gole Dakkhana	
New Delhi-1	23365525
Friends Medicos	
(For Surgical & Medical Emergencies)	
Khosla Hospital, BP Block	
Shalimar Bagh, Delhi-110052	27403378
27412118	
Holy Angels Hospital	
(Davai Shop) Plot B, Community Centre	
Basant Lok, Vasant Vihar	
New Delhi -110057	26142832
26141119	

Lok Nayak Hospital	
Nehru Marg	
Delhi Gate	
New Delhi-110002	23233400; 23232400
New Delhi Medicos	
12-15, Old R.K. Ashram Marg	
Gate No 6, Dr Ram Manohar Lohia Hospital	
Delhi-1	23347151
Savitri Medicos	
85/5, Shastri Park	
Chander Nagar	
Trans Yamuna Delhi-110051	22220141
Spring Meadows	
F-44, East of Kailash	
New Delhi-65	26441782
26228713	
Super Bazar	
Connaught Place, New Delhi-1	23310163- 167
23314175	
Tirath Ram Shah Hospital	
Rajpur Road, Delhi-54	22522487

Blood Banks	
Name	Phone Number
AIIMS, Aurobindo Marg	26561123; 26864851-59
Blood Bank Organisation.Pusa Road	25752924
Indian Red Cross Society	23711551; 23716441-43
White Cross Bank,East of Kailash	26831063
Apollo Blood Bank	26825707
Sunil Blood Bank,Kotla Mubarkakpur	24697646; 24658165
Balaji Blood Bank,Karol Bagh	25729849

<u>Bomb Disposal Squads</u>	
Name	Phone Number
South West	26152810/801
New Delhi	23361231 Extn. 3705
Delhi	22512201 extn. 577
North	23962281

<u>Cremation Grounds</u>	
Name	Phone Number
Bela Road	23975291
Nigam Bodh Ghat	22962948
Hearse's Van	22967081
Electric Crematorium	23975291
Removal of dead (Big Animals)	22934939
Removal of dead (Small Animals)	23912700
Link Road(opp. Lodhi Hotel)	24311403

Other Important Helplines

Name	Phone Number
Delhi Stock Exchange	23292805
All India Radio	23715411; 23710006
Doordarshan	23382094-99; 23382093
Delhi High Court	23385421-30
Supreme Court	03388942-44
Income Tax Office	23379161
Central Vigilance Commission	24651020
Custom and Central Excise	23370767
Election Commission	23717391-98
Indian Cancer Society	24314907; 24319572
Central Pollution Control Board	22227233; 22204948
LPG Complaints	
Bharat Petroleum	23326770; 23324847
Hindustan Petroleum	23718537; 23321285
Veterinary Care	
Sanjay Gandhi Animal Care Centre	25448062; 25447751
Trigunas' Veterinary Clinic	24351074; 24350194